

Penn Community Re-Engineering Project

Community Readiness – Stakeholders

- Recurring project updates via meetings, newsletters, website

Senior & Exec Leaders

Key Topics:

- Execution-focused discussions of upcoming activities & requested support
- Planning & project timeline summaries
- Policy guidance discussions

Outreach Method & Frequency:

- EVP: At least bi-annually
- IAM Advisory Group: 2-4 times/year
- ITR: Monthly or bi-monthly
- ISC Sr. Staff: Monthly or bi-monthly

University Community

Key Topics:

- General project updates
- New features
- Process update announcements

Outreach Method & Frequency:

- Emma newsletter: Bi-monthly
- IAM program website: Updated continuously
- Almanac: 1-2 articles near rollout
- EVP newsletter: When major milestones occur
- LSPs to users: As appropriate for specific actions or process changes close to rollout

Security & IT Audiences

Key Topics:

- General project updates
- New or updated policies

Outreach Method & Frequency:

- IAM Client Partners' Group: Monthly
- IAM Policy Working Group: Monthly
- PSEC: Quarterly
- ITSEC: As appropriate; this group also receives info at ITR
- Data Governance Group: As needed
- IT Announce: As needed
- SUG: As needed
- Security SIG, Dev SIG, LSPs: As appropriate for pertinent topics



Penn Community Re-Engineering Project

Community Readiness – Project Participants

- Targeted project information sessions, partner meetings, preparatory communications that are needed for design and implementation



Business Process Owners (Identity Source Systems)

Key Topics:

- Tools available for automation of manual processes
- New policies for IAM at Penn
- Actions needed for integration

Outreach Method & Frequency:

- Ongoing participation underway
- Partner meetings during Design Phase:
 - Workday, Pennant Records, ATLAS, Slate, CollegeNET, UPHS HRIS, Provost Faculty (appointments, recruitment records), web-entered contacts



Consumers of PCOM Data

Key Topics:

- Plan how the new IAM system will serve their applications
- Actions needed for integration

Outreach Method & Frequency:

- Ongoing participation underway
- Partner meetings during Design Phase:
 - Schools that retrieve data from PCOM
 - Developers who query PCOM for their apps
 - Owners of cloud apps



ISC IAM Service Owners

Key Topics:

- Identity management services consolidated as Identity Management Service & Access Management Service
- Actions needed

Outreach Method & Frequency:

- Partner meetings during Design Phase:
 - Active Directory, Central Authentication & Authorization, Data Warehouse, Penn Community, Penn Directory, PennGroups/Groupier, PennKey, PennO365, Two-Step Verification

